



Cybersecurity (Security+) and P4 Programmable Switches

Social Engineering Attacks

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Outline

- Social engineering attacks definition
- Social engineering techniques
- Phishing emails
- Credentials harvesting
- Reverse shell

Social Engineering

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- **Social engineering** gathers information by relying on the weaknesses of individuals
- It relies on the psychological approaches to persuade a victim

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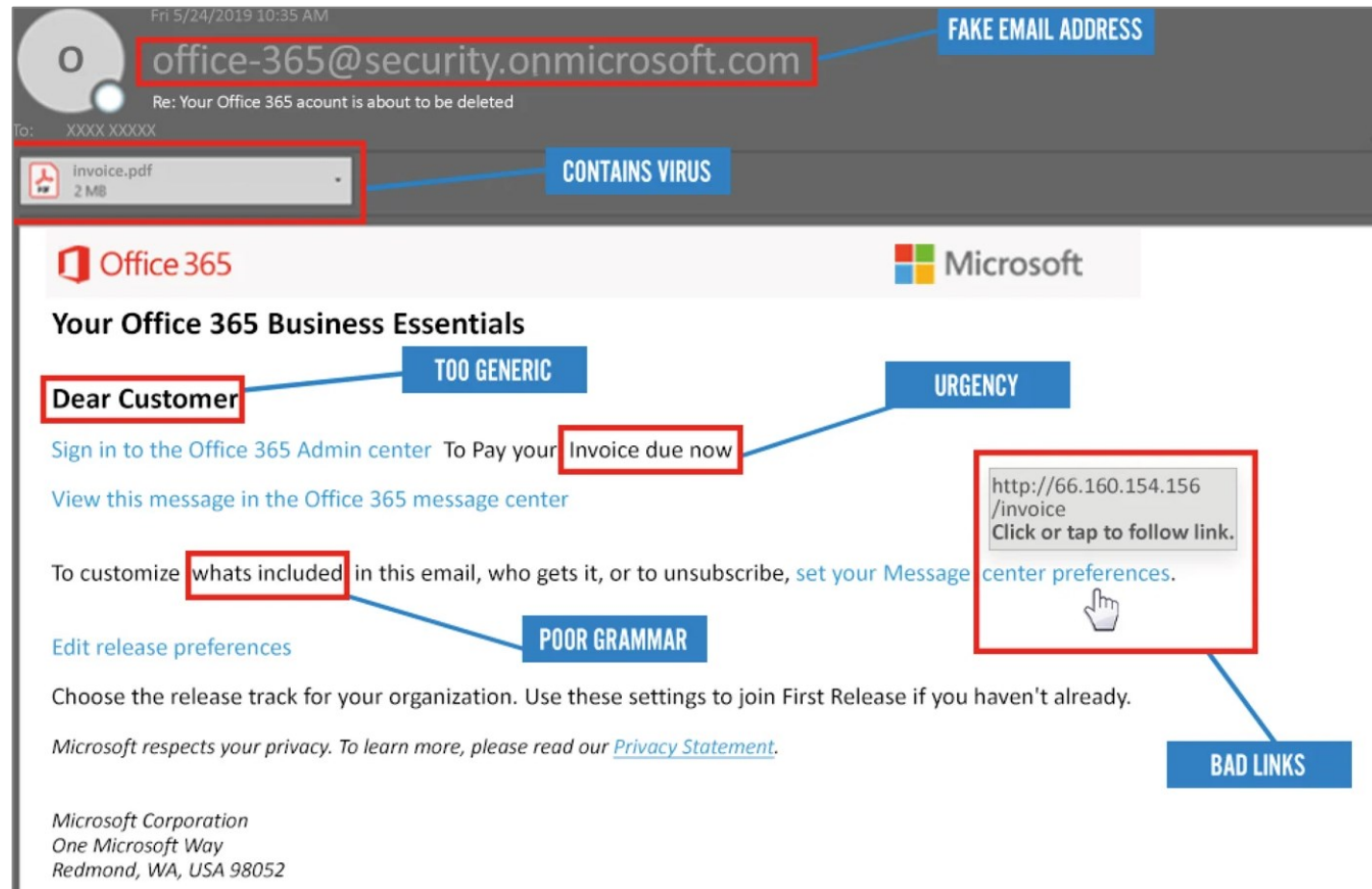
Principle	Description	Example
Authority	Directed by someone impersonating an authority figure or falsely citing their authority	"I'm the CEO calling."
Intimidation	To frighten and coerce by threat	"If you don't reset my password, I will call your supervisor."
Consensus	Influenced by what others do	"I called last week and your colleague reset my password."
Scarcity	Something is in short supply	"I can't waste time here."
Urgency	Immediate action is needed	"My meeting with the board starts in 5 minutes."
Familiarity	Victim is well-known and well-received	"I remember reading a good evaluation on you."
Trust	Confidence	"You know who I am."

Social Engineering

- Impersonation
 - Masquerade as a real or fictitious character
 - Play out the role of that person on a victim
 - Impersonated parties include IT support, manager, trusted third party
- Phishing
 - Sending (millions) email claiming to be from legitimate source
 - Trick user into giving private info: password, credit card number, etc.
- Variation of phishing attacks
 - **Pharming**: automatically redirects the user to the fake site
 - **Spear phishing**: targets only specific users; emails are customized
 - **Whaling**: spear phishing targeting “big fish,” (wealthy individuals)
 - **Vishing**: Instead of using email, a phone call can be used instead (voice phishing)

Phishing Emails

- Phishing emails are hard to distinguish from legitimate ones
- Attacker uses logos and colors identical to those provided by a legitimate entity



Credentials Harvesting

- Gathering sensitive user credentials, such as usernames and passwords, with the intent of unauthorized access to systems or accounts

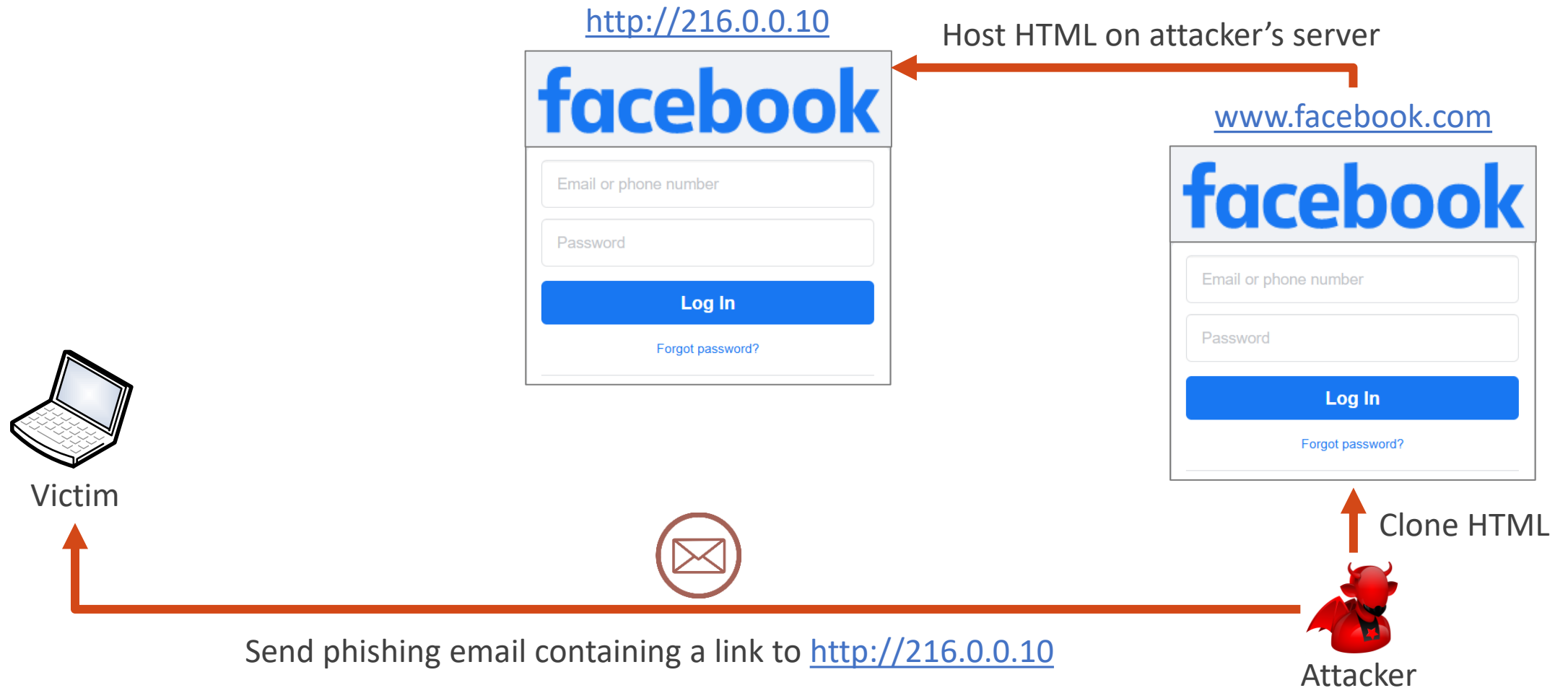
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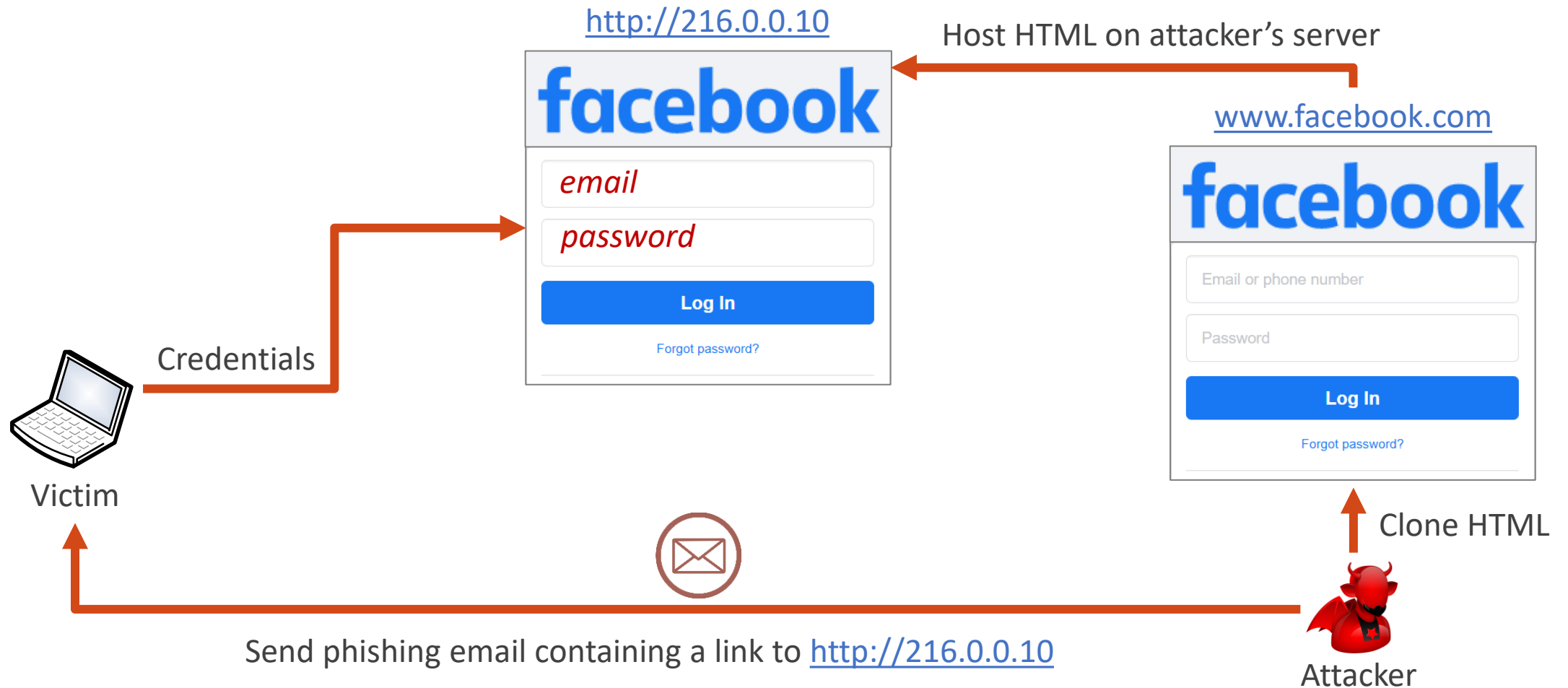
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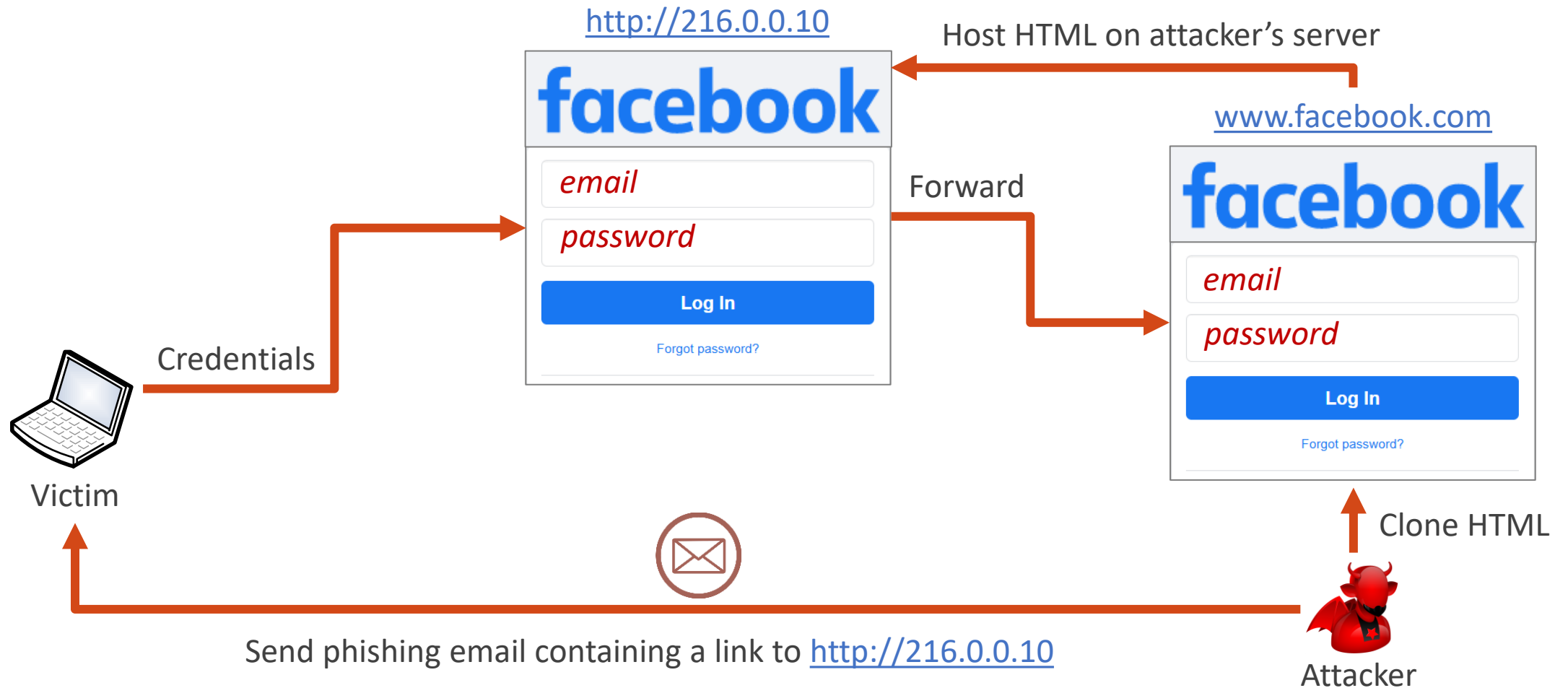
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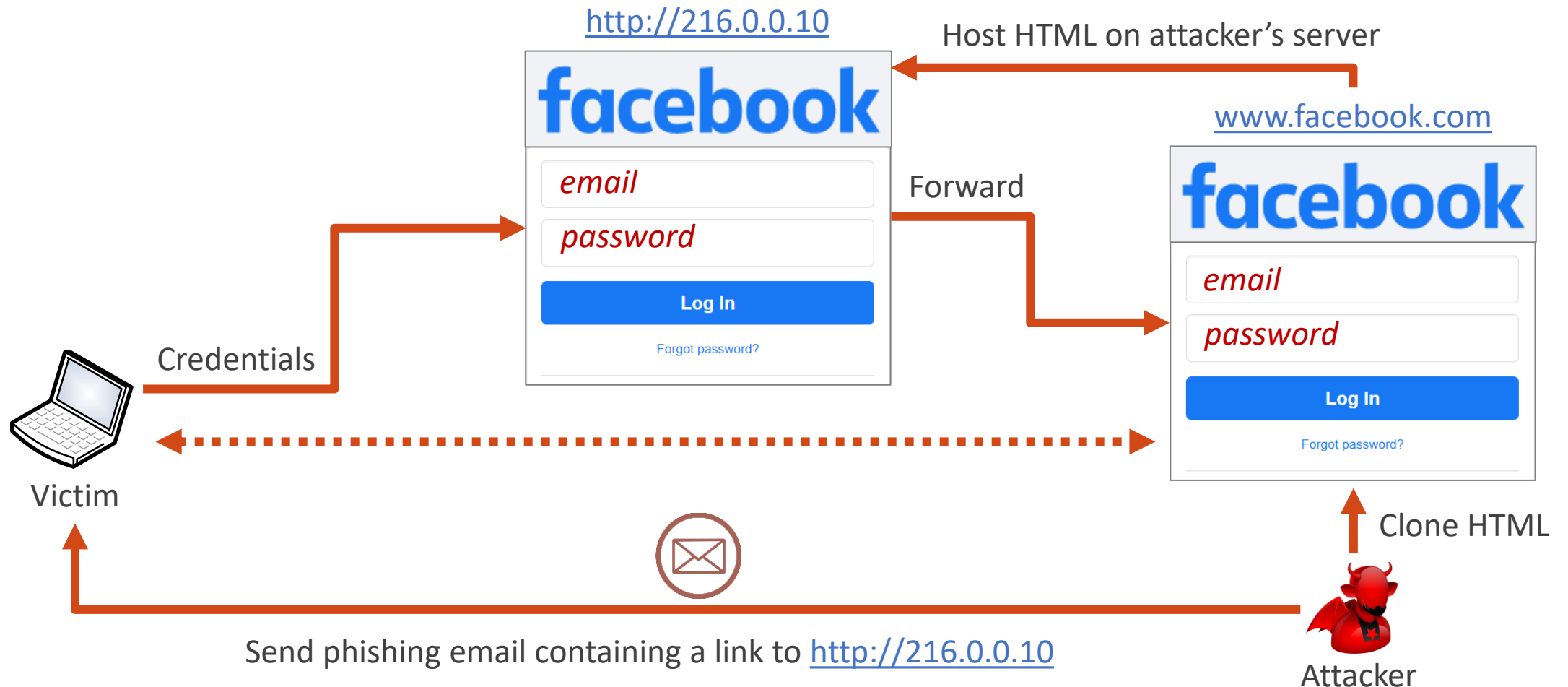
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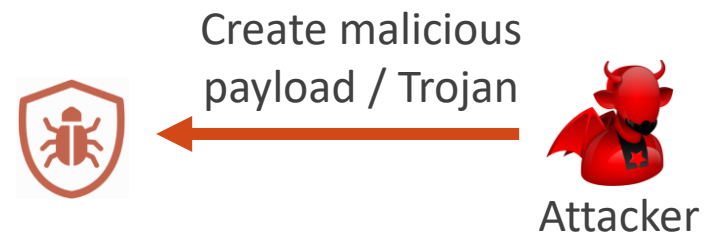
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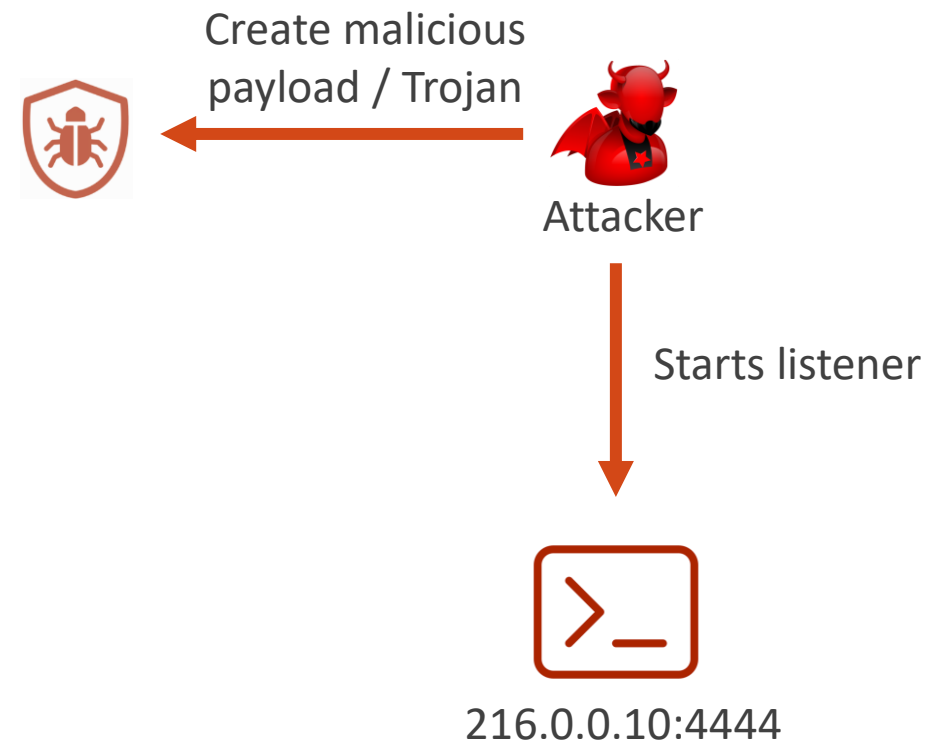
Reverse Shell

- Attacker establishes a connection from the victim to their own system
- Gain full shell access to the victim's machine



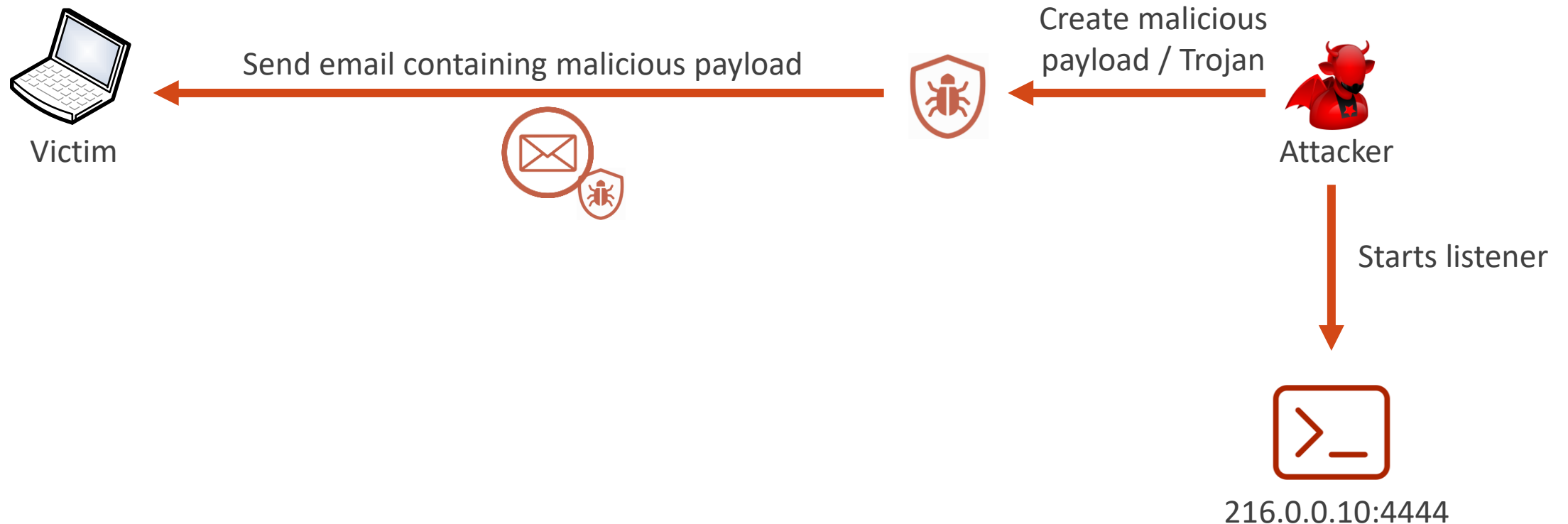
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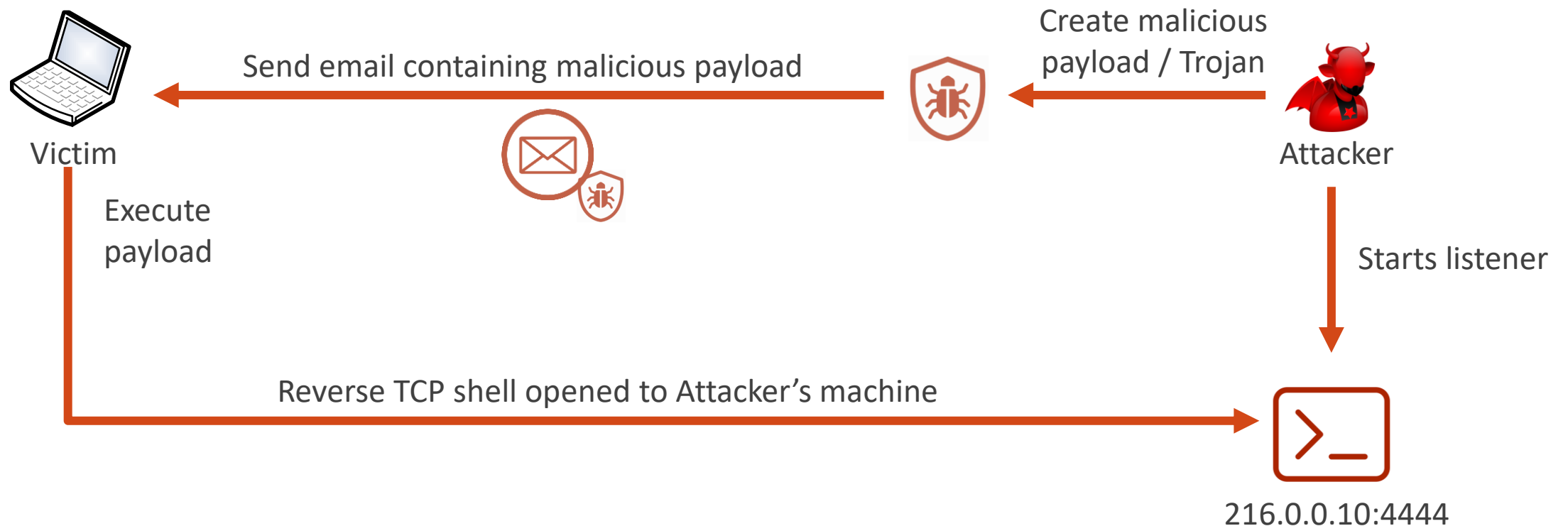
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